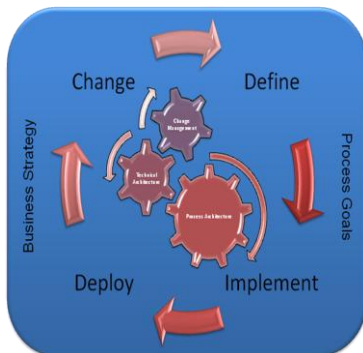




Department of Homeland Security

A little more than a month before the Department of Homeland Security (DHS) became a functioning cabinet-level Federal department, DHS officials faced a major hurdle. The cumbersome, paper-based process of verifying security clearances and inprocessing “detailees” from other Federal agencies was severely impacting organizational readiness, causing delays of four weeks or more before the detailees could report for work. DHS chose AMTI’s Business Process Management (BPM) practice and leading software vendor Metastorm to streamline and automate their business processes. Working in close collaboration with agency security and human resource staff principles, AMTI quickly modeled and optimized the security verification and in processing steps into a cohesive whole. The result – a web-based process solution that required minimum training and cut the time required to bring new staff on board from weeks to hours.

AMTI’s Four Phase BPM Process



Strategize. Analyze. Execute. Succeed.

Business Process Management (BPM) is the field of knowledge at the intersection of business management and information technology. AMTI’s BPM consulting practice takes proven concepts and technologies and translates them into real, measurable results.

From Concept to Completion, AMTI Delivers True Value

The challenge to “do more with less” requires agency managers to seek new ways to improve organizational efficiency without impacting service to the citizen. Having implemented more than 15 BPM solutions internally gives AMTI a deep appreciation of business management processes from the perspectives of both the business client and the BPM practitioner.

AMTI BPM clients include Federal agencies, municipalities, and commercial enterprises, to include:

- Department of Homeland Security
- City of New Orleans
- Naval Criminal Investigative Service
- Federal Bureau of Investigation
- Advertising.com

Proven Methodologies to Optimize Repeatable Processes

Working collaboratively with process stakeholders at all levels, AMTI BPM consultants use a carefully tailored set of processes and procedures to gather baseline data, model possible approaches and provide recommendations that consider not only potential improvements in cost and time, but the impact on the people in the organization and the public it serves.

Selecting the Right Technology to Get the Right Solution

There are literally scores of BPM technology vendors in the marketplace, each offering the “ideal” solution - free standing application, solution suite or custom implementation. AMTI focuses on the business problem first, and then recommends the appropriate tool for the task – giving you the right solution for your agency.

Let AMTI Make a Difference for Your Agency

To learn more about how AMTI can support your challenges, contact Sherri Chadwick, Vice President of Business Development, at 703.373.0275 or via email at Sherri.Chadwick@AMTI.com.